

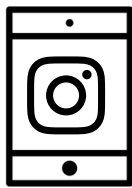


**EVERYTHING YOU NEED TO
KNOW:**

ONBOARDING SEPTEMBER 2025

STAY UP TO DATE

Starting your studies abroad is an exciting and wonderful opportunity. However, studying abroad requires you to prepare and arrange a wide range of matters. But don't worry, together we'll prepare you for a smooth landing at Saxion. Join our student onboarding platform for free and kick-off the start of your studies well prepared.



INSTAGRAM

Stay up to date about all the activities via our instagram:
[@saxionuas](https://www.instagram.com/saxionuas)



WEBSITE ONBOARDING

Check out all the events on our [webpage](#) for September 2025



WHATSAPP

Join our [WhatsApp community](#) to stay up-to-date!



GOIN' APP

The [app Goin'](#) is a social platform for new students at Saxion. Get in touch with other students from Saxion!

ARRIVAL CHECKLIST

Moving to another country can be an overwhelming experience, so it's a good idea to be well prepared. Below you can see our basic checklist to get you started.

HIGH PRIORITY UPON ARRIVAL

- BSN- registration:
(BSN= mandatory Dutch citizen number. More info via email)
- Pick-up residence permit:
(Only for non-EU students: appointment needs to be made by yourself)

OTHER IMPORTANT MATTERS

- Opening a Dutch bank account
- **Get your DigiD**
(BSN is required)
- Register with a general practitioner and dentist

SETTLING IN

- Getting around Saxion
- Join a study association
Give a boost to your social life by joining a study association for all sorts of activities.



HIGH PRIORITY UPON ARRIVAL



3. TUBERCULOSIS SCREENING

International non-EU students, with specific nationalities who need a residence permit based on study, must get in contact with the health service GGD via the International Office. Because they must be checked on TB (Tuberculosis) at time of arrival.

At a TB check-up an X-ray will be made of the lungs. If in case there are some doubts the student is asked to come again for an extra check-up or possible treatment. This extra check-up or treatment will be covered by the health insurance Saxion arranges for international NON-EU students.

You will receive the first invite from the International Office via e-mail.

1. BSN-REGISTRATION

If you move to the Netherlands from abroad, you must register as a resident here. After registering you will receive a Dutch citizen service number (BSN). You need a BSN for the following things:

- To open a Dutch bank account
- To work
- To take out healthcare insurance
- To apply for governmental benefits

You will receive an email with an invitation for the registration.

2. PICK-UP RESIDENCE PERMIT

After Saxion applied for your residence permit, you will receive an email that it has been approved. In case you have to go to the IND to let your biometrics be taken, you will receive an email.

Once your residence permit is ready to be picked up, you will also receive an email from us.

We advise you to make an appointment as soon as your residence permit has been approved.



OTHER IMPORTANT MATTERS

4. OPENING A DUTCH BANK ACCOUNT

There are many different banks which offer a variety of services. You can choose one of them for opening a bank account and other financial matters.

What do I need to bring to the bank?

- BSN
- Certificate of enrolment (you can get this at servicepoint or send an email to servicepoint@saxion.nl)
- Valid passport / ID

Refund proof of financial means (non-EU only)

The refund of the financial means will be done to a Dutch bank account.

1. Fill in [this form](#) and add a wet/hand-written signature.
2. Send it to finance@saxion.nl . Mention 'Deposit Proof of Financial Means' in the e-mail.
3. Our Finance Department will make sure to transfer your - Proof of Financial Means - fee to your Dutch bank account.

6. REGISTER WITH A GENERAL PRACTITIONER / DENTIST

In the Netherlands, you need to see the family doctor (general practitioner) first before you can get a referral for a specialist in the hospital.

Find the procedures for signing up with a general practitioner [here](#).

Do you want to know more about the Dutch health care system? Check out our [YouTube video](#).

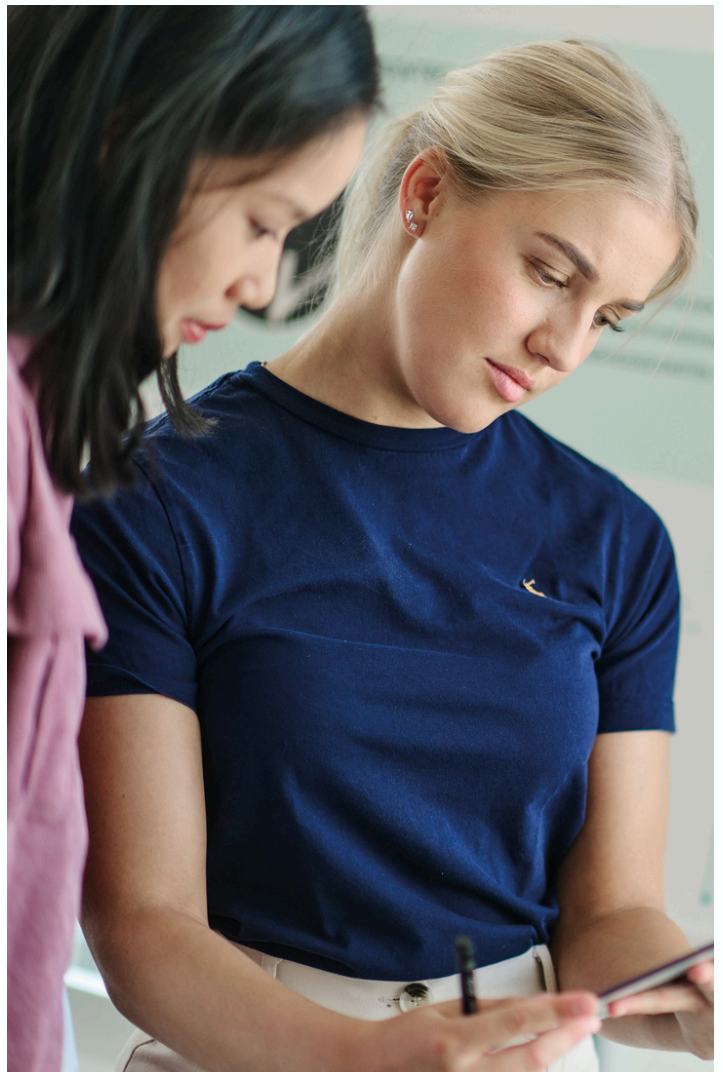
5. GET YOUR DIGID

Apply for a DigiD account. It is very useful for you to have a DigiD Account. This is the official Dutch governmental way to identify yourself. It can help you with official procedures during your time in the Netherlands and at Saxion.

DigiD can help you for example with:

- Studielink.nl
- Part time jobs
- Belastingdienst = taxes

To apply for DigiD you need to have your BSN. You can apply for the DigiD account via this [link](#).



HEALTHCARE SYSTEM

Check out our YouTube video about healthcare [here](#).
Find the procedures for signing up with a general practitioner [here](#).

MEDICAL CARE

Medical care is of high quality in the Netherlands. Since medical costs for treatment can be very high, it is very important to be properly insured, especially if you need specialist help from the hospital. In the Netherlands you need to see the Family doctor first before you can go to the Hospital.

INSURANCE

There is a special insurance for (non-) EU students. International Office will arrange this insurance for you.

If you would like to arrange the insurance yourself, arrange this either before coming to The Netherlands or as soon as you arrive. Sometimes it is possible to take out an insurance policy through the educational establishment at which you are a guest. This also applies to other types of insurance, like a third-party liability insurance (W.A.-verzekering) or a fire and theft insurance (brand/diefstalverzekering).

Check out our video about insurance [here](#).

Are you an EU student? Please double check what it is you're insured for.

Medical costs in The Netherlands can be very high if not properly insured.

FIRST AID (EHBO)

In case of an emergency, you can get help 24 hours a day at the local hospital:

Deventer

Nico Bolkesteinlaan 75 in Deventer.

Follow the signs 'Spoedpost'.

Always make an appointment before you go. First-Aid
+31 (0)570 - 501 777.

Weekdays after 5 pm and in the weekends. Only in case of emergency.

Enschede

Family doctor services Twente Oost, Beltstraat 70 in Enschede

Close to the Hospital - Medisch Spectrum Twente.

Always make an appointment before you go. First-Aid
+31 (0)88-5551188.

Weekdays after 5 pm and in the weekends. Only in case of emergency.

Apeldoorn

Gelre Apeldoorn at Albert Schweitzerlaan 31, 7334 DZ Apeldoorn

Always make an appointment before you go. First-Aid
+31 (0)55 581 8181.

Weekdays after 5 pm and in the weekends. Only in case of emergency.

Emergency number

The fire brigade, police or an ambulance in the Netherlands is 112.

PRACTICAL & FUN ACTIVITIES: ONBOARDING

September - October

Check the events [here](#), events will be added so check it regularly!

ONBOARDING AFTERNOONS - kick off

Together we will kick-off your study period at Saxion!

- Meet international office
- Get to know your way around Saxion
- Meet other exchange students from all over the world!

INTRO

During the INTRO you'll get to know your study programme in depth, meet your future classmates and lecturers, and discover your student city. It's time to get a taste of Saxion and start your studies by making unforgettable memories 🎉 Ready for the best start to your studies?



OTHER ONBOARDING ACTIVITIES:

- Kick-off Onboarding afternoon
- BSN-registration
- Workshop cycling
- Bowling
- Dutch Food Tastery
- And more!

How do I stay up to date about the activities?

- Join our [WhatsApp Onboarding](#) group.
- Follow Onboarding on [Instagram](#).
- Keep an eye out on [the calender](#).

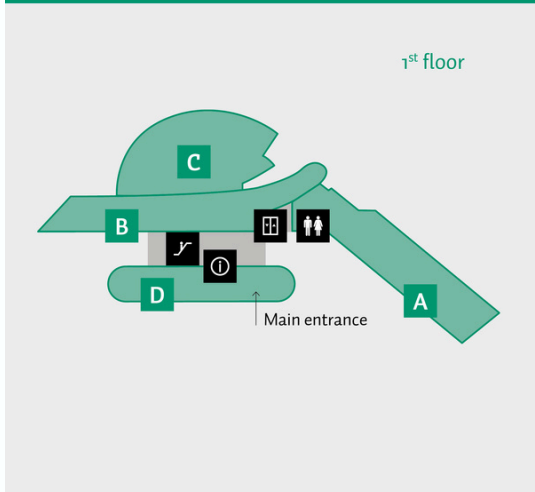


GETTING AROUND SAXION

We know from experience that it's sometimes difficult to understand where certain classrooms are and what services Saxion has to offer. That is why we will guide you through. Below you can find a map of the Saxion main buildings.

Would you rather watch a video about the other buildings as well? Click on on [this link](#).

Floorplan Deventer

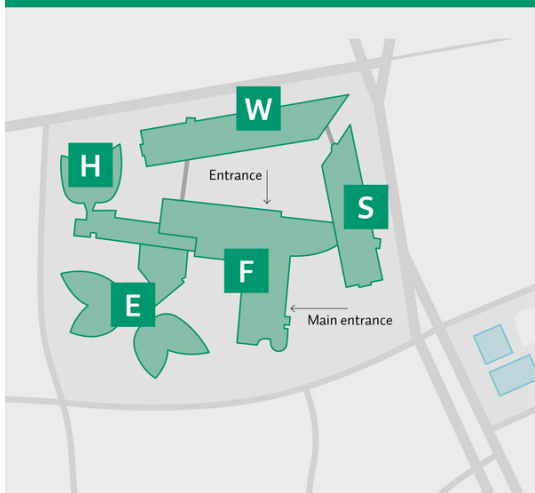


- Central hall
- A B C D Wing



Main building
Deventer

Floorplan Enschede



- F Forum
- S Schierbeek
- W Wolvecamp
- H Haanstra
- E Elderink



Main building
Enschede

SAXION SERVICES



INTERNATIONAL OFFICE

Helps you with a lot of practical matters. Next to that, we guide you upon arrival in the Netherlands, give advice about working besides your study, register at a family doctor and many more matters. So you can focus on your studies before, upon and during your student life in the Netherlands.

Housing

Immigration procedures

Visa & residence permit based on study

MoMi regulations

Insurance

Scholarships

Medical

SERVICEPOINT

The Service Point is intended for all students.

Proof of enrolment

Making appointments at the student counsellor and student psychologists

Contact persons at Saxion

NRW-ticket

ICT

STUDY SUPPORT CENTRE

The Study Success Centre offers many facilities to help students study successfully, such as:

Online coaching

Individual counselling

Training sessions and workshops

Studying effectively

Language

Study choice

Career advice

Sports and culture

The Study Success Centre offers many facilities to help students study successfully, such as online coaching, individual counselling, training sessions and workshops about personal development, studying effectively, language and study choice, career advice, sports, and culture.

Do you want to see a video? [Click here](#). The video has English subtitles if you click on the globe in the right lower corner.



OTHER SAXION SERVICES



LANGUAGE SCHOOL

You can follow one or two consecutive modules, A1 and A2. Each module goes on for 20 weeks (two quartiles).

Questions? talencentrum.ssc@saxion.nl

Apply via [this link](#).

Or check out their [website](#).

STUDYING WITH SPECIAL NEEDS

About 10% of Saxion students have a disability or learning difficulty. Examples include dyslexia, dyscalculia, ADHD and ADD, autism, a visual or hearing impairment, stuttering or a chronic (mental) illness. Here you can read Saxion's vision of studying with a disability or learning difficulty.

- Make this known via Studielink while applying
- Make an appointment at Service Point to meet with a study counsellor. Together they can then explore the provisions available and find out which ones best suit the needs of the student.

DIVERSITY OFFICE

Saxion is a place where you can be yourself. Do you want to contribute, or know more? Contact diversityoffice@saxion.nl

GREEN OFFICE

Highlights sustainability throughout Saxion
Student involvement in initiatives
Inspire, enthuse and energise our students
Questions? greenoffice@saxion.nl

PRINTSERVICES

Check the instructions [here](#).

SAXION STUDENT CARD

As part of our sustainability efforts, Saxion only offers digital student cards
And apply for [ISIC Card](#) to get discounts



PUBLIC TRANSPORT

For many internationals arriving in the Netherlands, Dutch transportation means one thing: the bicycle. But while the Dutch have created the best cycling infrastructure in the world, they've done some great things with their public transit system, too. So whether you're looking to take a train to Tilburg or a bus to Bloemendaal, it's easy getting around the country.

THE OV-CHIPCARD

The OV-chipcard is the payment method for public transport in the Netherlands. If you carry an OV-chipcard with you, you no longer need to think about strip tickets or metro tickets. You load credit onto the OV-card in Euro or add a travel product, such as a single journey, a monthly pass for commuting or a season ticket.

STUDENT TRAVEL PRODUCT

You can read all about the StudentTravelProduct, such as the requirements and how to apply via the webpage of DUO [here](#). You have to apply for it yourself, only possible if you're eligible for DUO.

OTHER OPTIONS DISCOUNT

[ISIC Mobility Card](#) - option with discount on travel via public transportation

[Nationale Spoorwegen \(NS\)](#) - Public Transport.

[NS Flex subscriptions](#)

In person information? Go to Deventer/Enschede Trainstation and when you enter you find the; OV Servicewinkel NS.

NS Spoordeelwinkel (in Dutch) - special tickets with attractions to travel by train: [via this link](#).

9292 APPLICATION

In the 9292 app you will find all times, fares and tickets for the train, bus, tram, metro and ferry in The Netherlands. The app is available in English.

Google Playstore: [click here](#)

App Store: [click here](#).

NS TRAVEL APPLICATION

The free NS app is your ideal travelling companion. It lets you plan your entire journey to any address in the Netherlands and keep up to date with the latest travel information and any disruptions as you go.

Google Playstore: [click here](#).

App Store: [click here](#).



STUDY ASSOCIATIONS

ENSCHEDÉ

[SV Archimedes](#) - Mechanical Engineering, Industrial Product Design, Chemical Technology and Mechatronics

[SV Balans](#) - Accountancy, International Finance and Accounting

[Connect Terzake](#) - Construction Engineering, Small Business & Retail Management, Technical Business Administration, BK5 Commercial-Technical Business Administration

[SV Construct](#) - Architecture and Civil Engineering

[SV Humanity](#) - International Human Resource Management

[SV IDent](#) - Crime Science and Forensic Investigation

[IManage](#) - International Business & Languages, International Business & Management Studies

[LiNK](#) - Academy Creatieve Technologie

[SV Oxytoc](#) - Biology and Medical Laboratory Research, and Chemistry

[SAMM](#) - Social Work

[Syntaxis](#) - Computer Sciences

[Tabula Rasa](#) - Physiotherapy and Podiatry

[SV Watt](#) - Electrical Engineering, Technical Informatics and Applied Physics



DEVENTER

[SV Balans](#) - Accountancy, International Finance and Accounting

[FLEX](#) - Human Resource Management

[LABor](#) - Biology and Medical Laboratory Research, and Chemistry

[S.V. ADA](#) - Academy Creatieve Technologie

Facility Business Society - Facility Management

[SV Queer](#) - all study programmes

APELDOORN

[Promaître](#) - Hotel Management

[SMSP](#) - Security Management

FOR ALL LOCATIONS

[ESN](#) (Erasmus Student Network)

LET'S MEET EACH OTHER: GOIN' APP

The app Goin' is a social platform for students at Saxion. This is where you come in contact with other (international) students from the Saxion community.

You can join smaller groups in Goin' with a shared interest and make your own community. From workouts, football, yoga or vegan cooking, to LGBTQ+ students, or music, concerts and the best parties in your student city. Basically, just what suits you best!

Besides the communities, the app also contains all kinds of interesting topics for new students. For example, about the Saxion introduction week or starters information.

Who can join Goin'?

Goin' is created to be an online community for all new students at Saxion who are going to follow a full-time course. Both Dutch and international students. In this way you can get to know new people, maybe from all over the world!

GOIN' APP

